



MOBILE TRANSIT PAYMENT (MTP) PROOF OF CONCEPT (POC)

EXECUTIVE SUMMARY

Touch 'n Go (TNG) is venturing into account based ticketing as another means of payment for Transit sector via QR Code implementation. We are engaging you, our loyal customer as a tester to experience the new technology and be the pioneer to the new cutting edge feature via Touch 'n Go App. Touch 'n Go App is an all in one e-wallet service covering all existing and future Touch 'n Go products & services. You can now simply present the QR Code at the gate and the fare for your train ride will be automatically deducted from your e-wallet account. You will enjoy the same fare as per current card user with an added benefit of online reload to your e-wallet account.

MOBILE PAYMENT FOR MTP POC REGISTRATION FORM

Name	
NRIC NO/PASSPORT NO	
Touch 'n Go App Login ID	
Main Mobile Number	
Alternate Phone Number	
Email	

I, _____, NRIC No./Passport No _____, hereby declare and undertake that all information provided herein is true and accurate and I further consent to the use and disclosure of my personal information in accordance with Touch 'n Go Sdn Bhd and TNG Digital Sdn Bhd's privacy policy. I hereby acknowledge that I have read, understood and agreed to the terms and conditions as attached herewith.

Tester's Signature

Date

Touch 'n Go Sdn Bhd and TNG Digital Sdn Bhd reserves the right to verify any information provided by you and reserves the right to decline any application without any reason thereof and is not obligated to respond to any request on any unsuccessful application.



TERMS AND CONDITIONS FOR MOBILE TRANSIT PAYMENT (MTP) PROOF OF CONCEPT (POC)

1. Definition:

In these Terms and Conditions, unless the context otherwise requires or the contrary intention appears, the following words shall have the meaning assigned to it:

MTP POC means the Mobile Transit Payment Proof of Concept project organized by the Project Organizer at the Selected LRT Stations operated by the Operator

Operator means Prasarana Malaysia Berhad

Project Organizer means Touch 'n Go Sdn Bhd and TNG Digital Sdn Bhd

Selected LRT Stations means the seven (7) selected LRT stations : Kelana Jaya, Universiti, Kerinchi, KL Sentral, KLCC, Dang Wangi and Ampang Park where the MTP POC being tested and/or deployed.

Tester means the individual(s) who have been selected by the Project Organizer to participate in the MTP POC

Tester's Account means the Tester's Touch 'n Go App account

Website means touchngo.com.my

2. The duration of the MTP POC is from **7th June 2018 to 31st July 2018**.
3. The Tester shall be required to **attend a briefing session organized by Project Organizer** prior to participating in the MTP POC.
4. Subject to Clause 13, The Tester understands that the Project Organizer and Operator may terminate this MTP POC and shall not be liable for any losses or damages suffered by the Tester.
5. The MTP POC shall be limited to only the **Selected LRT Stations**. The Tester shall not attempt to enter and exit at any other stations.
6. The usage of the Touch 'n Go App for the MTP POC shall be subject to the Tester's Account having a **minimum balance of RM10.00** and the Tester shall be charged the fees that shall be imposed by Operator. The usage of the Touch 'n Go App for MTP POC shall be further subject to any terms and conditions as may be imposed by Operator.



7. The Tester undertakes that the Tester will perform **sixty (60)** transactions during the MTP POC period and thereafter submit a survey as may be required by the Project Organizer. The ownership of the survey shall belong solely to the Project Organizer.
8. The Tester undertakes and agrees to use the service as intended or it may result in the Tester being imposed with the maximum fare and/or penalty imposed by the Project Organizer and/or Operator.
9. In the event the Tester shall enter and exit the same station, the Tester shall be charged with the rates as imposed by the Operator which is **RM0.80** and/or any other sum as may be imposed from time to time.
10. The Tester shall not be allowed to transfer the ownership or share the Tester's Account in any circumstances whatsoever.
11. The Project Organizer and/or Operator may investigate any Tester for any suspicious activity which may result among others in the suspension or termination of the Tester's Account and/or usage of MTP POC.
12. The selected Tester undertakes and agrees to keep all information provided from the Project Organizer, and all documents in relation to the MTP POC strictly private and confidential unless informed otherwise by the Project Organizer.
13. The Project Organizer reserves the right at its absolute discretion, from time to time, to vary, add to, delete or otherwise amend these Terms and Conditions or any part thereof by giving twenty one (21) days' prior notice of such changes, additions or deletions. The Tester's continues use of the service after the effective date of any variation, addition, deletion or amendments to these Terms and Conditions shall constitute the Tester's unconditional acceptance of such Information, variation, addition, deletion or amendments. These Terms and Conditions is updated as at 4th June 2018. The Tester is advised to visit the Website from time to time to keep updated of the latest variation to these Terms and Conditions (if any).
14. Project Organizer's decision is final. Any correspondence pertaining to the decision made by Project Organizer will not be entertained.
15. PERSONAL DATA PROTECTION
 - 15.1. The Tester agree that by registering for the Tester's Account and/or participating in this MTP POC, the Tester has consented for his/her Personal Information/Data to be used and/or disclosed in accordance with the Personal Data Protection Act 2010 and Project Organizer's Privacy Notice as posted at the Website.
 - 15.2. The Tester also agree and consent that the Personal Information/Data provided by him/her may be held in Project Organizer's database and that Project Organizer may use, store, analyse, disclose and process his/her Personal Information/Data provided by him/her to Project Organizer for the following purposes:-
 - a) processing the services and/or the Tester's Account application;
 - b) managing the relationship between the Tester's Account with Project Organizer;



- c) any other purposes as stated in the Project Organizer's Privacy Notice; and
- d) audit or verification by any regulatory bodies in Malaysia.

- 15.3. The Tester may monitor and record all transactions and communications that may take place between Project Organizer and him/her for Project Organizer's quality control and training, prevention of unauthorized use of Project Organizer's telecommunication systems and ensuring effective systems operation.
- 15.4. The Tester hereby agrees, consent and allow Project Organizer to extract, disclose and release any information in the possession of Project Organizer relating to him/her (including the Personal Information/Data), the particulars of the transaction(s) or any designated account relating to the transaction(s) or any other data required for the purpose of investigating any claim or dispute arising out of or in connection with the transaction(s) or to be used as evidence in court or in the event of any suspected misuse of the Tester's Account. The Tester hereby agree that in the event of a dispute or claim of any nature arising in respect of any transaction(s), the records of the transaction(s) available from Project Organizer shall be used as sole reference and basis of settling such dispute or claim. The Tester's agreement and consent under this Clause shall survive the termination of the Account.

16. ANTI-MONEY LAUNDERING, ANTI-TERRORISM FINANCING AND PROCEEDS OF UNLAWFUL ACTIVITIES 2001 (AMLATFPUAA) & FINANCIAL SERVICES ACT 2013 (FSA).

- 16.1. Project Organizer acknowledges that the document or information collected by Project Organizer from the Tester relating to the Tester's affair or account as a customer of Project Organizer will be only used and/or disclosed in accordance to the secrecy provisions under the Financial Services Act 2013 (FSA).
- 16.2. Project Organizer, its subsidiaries and officers shall comply in all material respects with the all applicable laws, regulations, guidelines and policies relating to AMLATFPUAA, including all Regulations and Rules.
- 16.3. Without limiting the generality of the foregoing, to the extent required by the AMLATFPUAA, Project Organizer shall (a) maintain an anti-money laundering and anti-terrorism financing compliance program that is in compliance, in all material respects, with the AMLATFPUAA, (b) conduct, in all material respects, the due diligence required under the AMLATFPUAA in connection with the use of the services and/or the Tester's Account, including with respect to the origin of the funds used by the Tester to reload into the Tester's Account and (c) maintain sufficient information to identify the Tester for purposes of compliance, in all material respects, with the AMLATFPUAA.
- 16.4. In the event the Tester's Account is ceased, terminated or suspended by Project Organizer due to fraudulent, illegal or unlawful transactions including but not limited to breaches of any law (including but not limited to the Financial Services Act 2013 and/or



AMLATFPUAA or any regulation and/or guidelines made thereunder), the Tester shall not be entitled to obtain any refund of the monies and all reload monies whatsoever in the Account and it shall be lawful for Project Organizer to retain for an indefinite period or release to the relevant authorities all monies in the Account in accordance with applicable legislation, regulation and/or guidelines. The Tester shall not be entitled to claim any form of compensation for any loss arising therefrom from Project Organizer.

17. This MTP POC Terms and Conditions is supplemental to the Touch 'n Go App Terms and Conditions. In the event of any conflict, both the MTP POC Terms and Conditions and the Touch 'n Go App Terms and Conditions shall be read together to make commercial sense.

18. For further information, inquiries or complaint on the MTP POC, the Tester may contact TNGSB's Careline

- a) at 03-2714 8888;
- b) visit TNGSB's website at www.touchngo.com.my;
- c) e-mail TNGSB at careline@touchngo.com.my;
- d) visit any of TNGSB hub or TNGSB office at the address below:

Touch 'n Go Sdn Bhd
Tower 6, Avenue 5,
Bangsar South,
No. 8, Jalan Kerinchi,
59200 Kuala Lumpur.