



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	TNGSB Products Fee and Charges
Effective Date	14 APRIL 2016

No.	TNGSB Product	Reload Capability
1.	Generic Card	Manual
2.	Special Design i) Seasonal – Festive	Manual
3.	Limited Edition i) Special Event ii) Special Purpose • Including Doraemon (<i>Discontinued</i>) • MyPass	Manual
4.	Co-Branding • Including PlusTrack	Manual
5.	Photo Card	Manual
6.	MyKad	Manual
7.	Taxi Xs (<i>Discontinued</i>)	Manual
8.	Lorry Xs (<i>Discontinued</i>)	Manual
9.	Rapidpass (<i>Discontinued</i>) i) LRT ii) Integrasi iii) Bas iv) Bas Tempatan v) Pelajar Bas (Warganegara) vi) Pelajar Bas (Warga Asing) vii) Integrasi Pelajar Asing viii) Integrasi Pelajar Warganegara	Manual
10.	Rabbit Card (Manual) i) Bus (Adult) – Pink (<i>Discontinued</i>) ii) Bus (Adult) – Red (<i>Discontinued</i>) iii) Consession (Local Student) - Blue iv) Consession (International Student) - Green v) Consession (OKU) - Red vi) Consession (Sr. Citizen) – Brown	Manual
11.	BSN Debit - TNG Combi - hybrid	Manual
12.	CIMB a) CIMB Zing Credit	Auto Reload

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	TNGSB Products Fee and Charges
Effective Date	14 APRIL 2016

No.	TNGSB Product	Reload Capability
	b) CIMB Combi Card	
13.	1. BSN Zing Credit 2. MBB Zing Credit 3. Hong Leong Zing Credit 4. Hong Leong Zing Debit 5. Affin Zing Hybrid Debit 6. Affin Zing Hybrid Credit 7. MBF Zing Credit 8. AEON Zing Credit	Auto Reload
14.	Corporate Fleetpass a) FleetXs Corporate b) BizXs Corporate	Auto Reload
15.	Government Fleetpass a) FleetXs Government b) BizXs Government	Auto Reload
16.	SmartTag	-
17.	Quik2Go	-

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
1.	Generic Card (Manual)	Card Price	Purchase of new card	RM10.00 per card (without reload value) + 6% GST = RM10.60
		Reload Charges	Charge for reloading value to an existing card	<ol style="list-style-type: none"> Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. Free: At CIMB Bank ATMs. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53 RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53 RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) Free: At Fixed Rental Model-based Self-Service Kiosk
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR RM0.20 per transaction + 6% GST at selected parking facility
		Replacement cheque	Fee imposed to	1. Free for:

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		fee	customer due to customer's error	<ul style="list-style-type: none"> - wrong spelling within the expired date (6 months) - lost in mail within the expired date (6 months) <p>2. RM5.00 + 6% GST = RM5.30 for:</p> <ul style="list-style-type: none"> - wrong information given by complainer (wrong adress or payee name) - invalid cheque (torn, expired cheque or damaged cheque) - change payee name - no bank account - complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	<p>RM5.00 + 6% GST for the first year (after being inactive for more than 12 consecutive months) and</p> <p>RM5.00 + 6% GST for every subsequent six (6)-months.</p>
		Bank Draft Fee (For foreigner without local bank account)	Cost of issuing the bank draft	<p>RM7.00 + 6% GST = RM7.42</p> <p>Note: charges for sending register mail may refer to http://www.pos.com.my</p>

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
2.	Special Design i) Seasonal - Festive (Manual)	Card Price	Purchase of new card	RM15.00 per card (without reload value) + 6% GST = RM15.90
		Reload Charges	Charge for reloading value to an existing card	<ol style="list-style-type: none"> Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. Free: At CIMB Bank ATMs. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53 RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53 RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) Free: At Fixed Rental Model-based Self-Service Kiosk
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				3. RM0.20 per transaction + 6% GST at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to customer's error	1. Free for: <ul style="list-style-type: none"> - wrong spelling within the expired date (6 months) - lost in mail within the expired date (6 months) 2. RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> - wrong information given by complainer (wrong adress or payee name) - invalid cheque (torn, expired cheque or damaged cheque) - change payee name - no bank account - complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 + 6% GST for the first year (after being inactive for more than 12 consecutive months), and RM5.00 + 6% GST for every subsequent six (6)-months.
		Bank Draft Fee (For foreigner without local	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		bank account)		

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
3.	Limited Edition i) Special Event ii) Special Purpose (Manual)	Card Price	Purchase of new card	<p>RM20.00 per card (without reload value) + 6% GST = RM21.20 Note: Price may differ based on quantity.</p> <p>RM15.00 per Doraemon card (without reload value) <i>(Discontinued)</i></p> <p>RM39.90 per Doraemon Combo <i>(Discontinued)</i> (Doraemon Plush Toy and Doraemon Card) <i>(Discontinued)</i></p> <p>RM38.00 per MyPass package + 6% GST = 40.28 (TNG prepaid and discount flash card with reload value RM10, Maxis SIM card redemption form and discount vouchers)</p>
		Reload Charges	Charge for reloading value to an existing card	<ol style="list-style-type: none"> Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. Free: At CIMB Bank ATMs. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				4. RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53 5. RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) 6. Free: At Fixed Rental Model-based Self-Service Kiosk
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	1. Free for selected parking facilities. 2. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR 3. RM0.20 per transaction + 6% GST at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to customer's error	1. Free for: - wrong spelling within the expired date (6 months) - lost in mail within the expired date (6 months) 2. RM5.00 + 6% GST = RM5.30 for: - wrong information given by complainer (wrong address or payee name) - invalid cheque (torn, expired cheque or damaged cheque)

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				<ul style="list-style-type: none">- change payee name- no bank account- complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 for the first year (after being inactive for more than 12 consecutive months) + 6% GST, and RM5.00 + 6% GST for every subsequent six (6)-months.
		Bank Draft Fee (For foreigner without local bank account)	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
4.	Co-Branding (Manual) a) PlusTrack b) Other	Price	Purchase of new item / card	a) PlusTrack i) Price: <ul style="list-style-type: none"> • 1 – 100 PLUSTRack card(s) – RM10.00 per card + 6% GST without reload value = RM10.60 • >100 cards – RM8 per card + 6% GST = RM8.48 ii) Terminal rental: <ul style="list-style-type: none"> • 1- 4 terminals RM60 per terminal/month + 6% GST = RM63.60 • > 4 terminals RM40 per terminal/month + 6% GST = RM42.40 iii) Terminal insurance RM40 per year + 6% GST = RM42.40 iv) PLUSTRack Sticker RM13.50 per sticker + 6% GST = RM14.31
		Reload Charges	Charge for reloading value to an existing card	b) Other Refer to Bulk Purchase Tier Rate 1. Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. 2. Free: At CIMB Bank ATMs. 3. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53 4. RM0.50 per transactions + 6% GST at third party business locations like petrol

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				stations, convenience stores, etc. = RM0.53 5. RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) 6. Free: At Fixed Rental Model-based Self-Service Kiosk
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	1. Free for selected parking facilities. 2. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR 3. RM0.20 per transaction + 6% GST at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to customer's error	1. Free for: - wrong spelling within the expired date (6 months) - lost in mail within the expired date (6 months) 2. RM5.00 + 6% GST = RM5.30 for: - wrong information given by complainer (wrong address or payee name) - invalid cheque (torn, expired cheque or damaged cheque) - change payee name

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				- no bank account - complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 for the first year (after being inactive for more than 12 consecutive months) + 6% GST, and RM5.00 + 6% GST for every subsequent six (6)-months.
		Bank Draft Fee (For foreigner without local bank account)	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
5.	Photo Card (Manual)	Card Price	Purchase of new personalised card	RM20.00 per card (without reload value) + 6% GST = RM21.20 Note: Price may differ based on promotions activities
		Reload Charges	Charge for reloading value to an existing card	<ol style="list-style-type: none"> Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. Free: At CIMB Bank ATMs. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53 RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53 RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) Free: At Fixed Rental Model-based Self-Service Kiosk
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				3. RM0.20 per transaction + 6% GST at selected parking facility
		Replacement cheque fee	Fee imposed to customer due to customer's error	1. Free for: <ul style="list-style-type: none"> - wrong spelling within the expired date (6 months) - lost in mail within the expired date (6 months) 2. RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> - wrong information given by complainer (wrong adress or payee name) - invalid cheque (torn, expired cheque or damaged cheque) - change payee name - no bank account - complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 for the first year (after being inactive for more than 12 consecutive months) + 6% GST, and RM5.00 + 6% GST for every subsequent six (6)-months.
		Bank Draft Fee (For foreigner without local bank)	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		account)		

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
6.	MyKad (Manual)	Reload Charges	Charge for reloading value to an existing card	<ol style="list-style-type: none"> Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. Free: At CIMB Bank ATMs. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53 RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53 RM0.50 per transaction+ 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) Free: At Fixed Rental Model-based Self-Service Kiosk
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR RM0.20 per transaction + 6% GST at selected parking facility.

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	Exempted from Dormant Fee
		Replacement cheque fee	Fee imposed to customer due to customer's error	<ol style="list-style-type: none">Free for:<ul style="list-style-type: none">- wrong spelling within the expired date (6 months)- lost in mail within the expired date (6 months)RM5.00 + 6% GST = RM5.30 for:<ul style="list-style-type: none">- wrong information given by complainer (wrong adress or payee name)- invalid cheque (torn, expired cheque or damaged cheque)- change payee name- no bank account- complainer needs relevant details (for cheque cleared)

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
7.	Taxi Xs (Manual) (Discontinued)	Card Price	Purchase of new card	RM10.00 per card (without reload value) + 6% GST = RM10.60
		Reload Charges	Charge for reloading value to an existing card	<ol style="list-style-type: none"> Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. Free: At CIMB Bank ATMs. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53 RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53 RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) Free: At Fixed Rental Model-based Self-Service Kiosk
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				3. RM0.20 per transaction + 6% GST at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to customer's error	1. Free for: <ul style="list-style-type: none"> - wrong spelling within the expired date (6 months) - lost in mail within the expired date (6 months) 2. RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> - wrong information given by complainer (wrong adress or payee name) - invalid cheque (torn, expired cheque or damaged cheque) - change payee name - no bank account - complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 + 6% GST for the first year (after being inactive for more than 12 consecutive months), and RM5.00 + 6% GST for every subsequent six (6)-months.
		Bank Draft Fee (For foreigner without local bank)	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		account)		

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
8.	Lorry Xs (Manual) (Discontinued)	Card Price	Purchase of new card	RM10.00 per card (without reload value) + 6% GST = RM10.60
		Reload Charges	Charge for reloading value to an existing card	<ol style="list-style-type: none"> Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. Free: At CIMB Bank ATMs. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53 RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53 RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) Free: At Fixed Rental Model-based Self-Service Kiosk
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				3. RM0.20 per transaction + 6% GST at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to customer's error	1. Free for: <ul style="list-style-type: none"> - wrong spelling within the expired date (6 months) - lost in mail within the expired date (6 months) 2. RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> - wrong information given by complainer (wrong adress or payee name) - invalid cheque (torn, expired cheque or damaged cheque) - change payee name - no bank account - complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 for the first year (after being inactive for more than 12 consecutive months) + 6% GST, and RM5.00 + 6% GST for every subsequent six (6)-months.
		Bank Draft Fee (For foreigner without local bank	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		account)		

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
9.	Rapidpass (Manual)	Card Price	Purchase of new card	Refer Appendix (RapidPass Product)
	<ul style="list-style-type: none"> i) LRT i) Integrasi ii) Bas iii) Bas Tempatan iv) Pelajar Bas (Warganegara) v) Pelajar Bas (Warga Asing) vi) Integrasi Pelajar Asing vii) Integrasi Pelajar Warganegara 	Reload Charges	Charge for reloading value to an existing card	Note 1. Free: Charges for converting TNG card to Season Rapidpass. 2. RM10.00 per Rapidpass Pelajar card (without reload value), if without TNG card
	(Discontinued)	Usage Charges	Transaction charges for usage of card	1. Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. 2. Free: At CIMB Bank ATMs. 3. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53 4. RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53 5. RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) 6. Free: At Fixed Rental Model-based Self-Service Kiosk
				Free for all locations except for parking facilities (see surcharge).

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR RM0.20 per transaction + 6% GST at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to customer's error	<ol style="list-style-type: none"> Free for: <ul style="list-style-type: none"> wrong spelling within the expired date (6 months) lost in mail within the expired date (6 months) RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> wrong information given by complainer (wrong address or payee name) invalid cheque (torn, expired cheque or damaged cheque) change payee name no bank account complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 for the first year (after being inactive for more than 12 consecutive months) + 6% GST, and RM5.00 + 6% GST for every subsequent six (6)-months.

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		Bank Draft Fee (For foreigner without local bank account)	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
10.	Rabbit Card (Manual)	Card Price	Purchase of new card in bus only	<p>Pink & Red - RM5.00 per card (with RM3.00 reload value and RM2.00 deposit)</p> <p>Others – RM5.00 (Free card Price. Reload Value = RM5.00)</p> <p>* Deposit is refundable if the card is returned in good conditions within 1 year period.</p>
	i) Bus (Adult) – Pink - (Discontinued)	Reload Charges	Charge for reloading value to an existing card	1. Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations.
	ii) Bus (Adult) – Red - (Discontinued)			2. Free: At CIMB Bank ATMs.
	iii) Consession (Local Student) - Blue			3. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53
	iv) Consession (International Student) - Green			4. RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53
v) Consession	Usage Charges	Transaction charges for usage of card	5. RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished)	
				6. Free: At Fixed Rental Model-based Self-Service Kiosk
				Free for all locations except for parking facilities (see surcharge). (Cannot be used at all tolls)

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
vi)	(OKU) - Orange Concession (Sr. Citizen) – Brown (For use at LRT, Retail and Rapid Bus only)	Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR RM0.20 per transaction + 6% GST at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to customer's error	<ol style="list-style-type: none"> Free for: <ul style="list-style-type: none"> wrong spelling within the expired date (6 months) lost in mail within the expired date (6 months) RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> wrong information given by complainer (wrong address or payee name) invalid cheque (torn, expired cheque or damaged cheque) change payee name no bank account complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 for the first year (after being inactive for more than 12 consecutive months) + 6% GST, and RM5.00 + 6% GST for every subsequent six (6)-months.

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		Bank Draft Fee (For foreigner without local bank account)	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
11.	BSN Debit - TNG Combi - hybrid (Manual)	Card Price	Purchase of new card	RM10.00 per card (without reload value) + 6% GST = RM10.60
		Reload Charges	Charge for reloading value to an existing card	<ol style="list-style-type: none"> Free: At T'nG Hubs and Spots, Toll Plazas, LRT Stations. Free: At CIMB Bank ATMs. RM0.50 per transaction + 6% GST at Bank ATMs (MBB, Ambank, RHB, BMMB, Public Bank) = RM0.53 RM0.50 per transactions + 6% GST at third party business locations like petrol stations, convenience stores, etc. = RM0.53 RM0.50 per transaction + 6% GST at Self-Service Kiosk (Service Charges) = RM0.53 (Currently abolished) Free: At Fixed Rental Model-based Self-Service Kiosk
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				3. RM0.20 per transaction + 6% GST at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to customer's error	1. Free for: <ul style="list-style-type: none"> - wrong spelling within the expired date (6 months) - lost in mail within the expired date (6 months) 2. RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> - wrong information given by complainer (wrong address or payee name) - invalid cheque (torn, expired cheque or damaged cheque) - change payee name - no bank account - complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 for the first year (after being inactive for more than 12 consecutive months) + 6% GST, and RM5.00+ 6% GST for every subsequent six (6)-months.
		Bank Draft Fee (For foreigner without local bank account)	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
12.	CIMB (Auto Reload) a) CIMB Zing Credit b) CIMB Combi Card	Autoreload fee	Fee for automatic reloading of value to the Card	a) CIMB Zing Credit 1. Top up of RM100: RM1.50 per transaction + 6% GST = RM1.59 2. Top up of RM200: RM2.00 per transaction + 6% GST = RM2.12 3. Top up of RM300: RM3.00 per transaction + 6% GST = RM3.18 b) CIMB Combi Card Free
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	1. Free for selected parking facilities. 2. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR 3. RM0.20 per transaction + 6% GST at selected parking facility.
		Dormant	Inactive card (no	RM5.00 for the two years (after being inactive for more than 24 consecutive months) + 6%

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
			usage) for more than 24 consecutive months	GST, and RM5.00 + 6% GST for every subsequent six (6)-months.

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
13.	(Bank - Auto Reload)	Autoreload fee	Fee for automatic reloading of value to the Card	RM2.00 per transaction + 6% GST = RM2.12
	1. BSN Zing Credit	Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
	2. MBB Zing Credit	Surcharge	Only applicable to usage at parking facilities	1. Free for selected parking facilities. 2. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR 3. RM0.20 per transaction + 6% GST at selected parking facility.
	3. Hong Leong Zing Credit	Dormant	Inactive card (no usage) for more than 24 consecutive months	RM5.00 for the two years (after being inactive for more than 24 consecutive months) + 6% GST, and RM5.00 + 6% GST for every subsequent six (6)-months.
	4. Hong Leong Zing Debit			

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
5.	Affin Zing Hybrid Debit			
6.	Affin Zing Hybrid Credit			
7.	MBF Zing Credit			
8.	AEON Zing Credit			

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
14.	Corporate Fleetpass	Cash Advance Payment	Deposit to cover any shortfall	Is based on 2 times of the usage or on the reload denomination chosen which ever higher.
	(Auto Reload)	Initial Reload	Preloaded value in the card	RM100.00 per card + 6% GST = RM106
	a) FleetXs Corporate	Annual fee	Annual fees for usage of cards	RM30.00 per annum + 6% GST = RM31.80
	(toll usage only for class 1 to 5 vehicles)	Reload Deno	Charges for reloading value to the cards (Reload Deno: RM100, RM200, RM300 & RM500)	No additional charges
	b) BizXs Corporate	Invoice Courier charge fee	Cost of delivering invoice as per requested by customer.	RM5.00 per delivery + 6% GST = RM5.30
	(parking and toll usage for class 1 vehicle only)	Replacement fee	Cost of replacing a lost/stolen or	RM30.00 per card + 6% GST = RM31.80

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
			damaged/faulty Fleetpass	
		Administrative Fee For Less Than 5 cards	One time Administration Fee for registering customer	RM200.00 (Abolished) No Fee
		Late charges	Penalty for delay in payment (monthly basis)	2% of the outstanding bill. (Abolished) No Penalty
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR RM0.20 per transaction + 6% GST at selected parking facility.
		Returned Cheque fee	Cost of rejected cheque by bank.	RM10.00 per cheque + 6% GST = RM10.60

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		Replacement cheque fee	Fee imposed to customer due to customer's error	<ol style="list-style-type: none"> Free for: <ul style="list-style-type: none"> wrong spelling within the expired date (6 months) lost in mail within the expired date (6 months) RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> wrong information given by complainer (wrong address or payee name) invalid cheque (torn, expired cheque or damaged cheque) change payee name no bank account complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 for the first year (after being inactive for more than 12 consecutive months) + 6% GST, and RM5.00 + 6% GST for every subsequent six (6)-months.
		Bank Draft Fee (For foreigner without local bank account)	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
15.	Government Fleetpass	Card Price	Purchase of new card	RM10.00 per card (without reload value) + 6% GST = RM7.42
	(Auto Reload)	Cash Advance Payment	Deposit to cover any shortfall	Not applicable
	a) FleetXs Government	Initial Reload	Preloaded value in the card	RM100.00 per card + 6% GST = RM106
	(toll usage only for class 1 to 5 vehicles)	Replacement fee	Cost of replacing a lost/stolen or damaged/faulty Fleetpass	RM10.00 per card + 6% GST = RM10.60
	b) BizXs Government	Reload Deno	Charges for reloading value to the cards (Reload Deno: RM100, RM200, RM300 & RM500)	No additional charges
	(parking and toll usage for class 1 vehicle only)	Courier charge fee	Cost of delivering cards.	RM13.00 per delivery + 6% GST = RM13.78

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
		Administrative Fee For Less Than 5 cards	One time Administration Fee for registering customer	RM200.00 (<i>Abolished</i>) No Fee
		Late charges	Penalty for delay in payment (monthly basis)	2% of the outstanding bill. (<i>Abolished</i>) No Penalty
		Replacement fee	Cost of replacing the Card	RM10.00 per card + 6% GST = RM10.60
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	<ol style="list-style-type: none"> Free for selected parking facilities. Surcharge of 10% above the parking charges + 6% GST at selected parking facility locations; OR RM0.20 per transaction + 6% GST at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to	<ol style="list-style-type: none"> Free for: <ul style="list-style-type: none"> - wrong spelling within the expired date (6 months)

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
			customer's error	<ul style="list-style-type: none"> - lost in mail within the expired date (6 months) 2. RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> - wrong information given by complainer (wrong adress or payee name) - invalid cheque (torn, expired cheque or damaged cheque) - change payee name - no bank account - complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 for the first year (after being inactive for more than 12 consecutive months) + 6% GST, and RM5.00 + 6% GST for every subsequent six (6)-months.
		Bank Draft Fee (For foreigner without local bank account)	Cost of issuing the bank draft	RM7.00 + 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
16.	SmartTag	Price	Purchase of new item	Package: RM130 (Inclusive of a SmartTAG and T'nG card without reload value) <i>(Discontinued)</i> SmartTAG OBU 530: RM120 + 6% GST = RM127.20 Battery: RM8 + 6% GST = RM8.48 Bracket 330 : RM8 + 6% GST = RM8.48 Bracket 530 : RM8 + 6% GST = RM8.48 Double Sided Tape: RM1 + 6% GST = RM1.06
		Repair Charges	Cost of repair (without courier charges)	RM50.00 (Flat) per device per instance + 6% GST = RM53.00 Free of Charge for Faulty within one year warranty
		One to One Replacement	Faulty within 7 days from purchase date	Free of Charge.
		Delivery Charges	Cost of couriating/returning repaired SmartTAG to customer	Free of Charge.

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
17.	Quik2Go <i>(Discontinued)</i>	Price	Purchase of new item	Starter Pack (Price for Internet reader, T'NG Combi card and installation CD.) - RM49.00 per pack + 6% GST = RM51.94 - Reward of 76,000 Bonus Points (CIMB/Direct Access Credit Card)
		Reload Charges	Charge for reloading value to an existing card	1. Payment with Credit Card: RM1.50 per transaction + 6% GST = RM1.59 2. Payment via Saving/Current Account: RM0.50 per transaction + 6% GST = 0.53
		Usage Charges	Transaction charges for usage of card	Free for all locations except for parking facilities (see surcharge).
		Surcharge	Only applicable to usage at parking facilities	1. Free for selected parking facilities. 2. Surcharge of 10% above the parking charges at selected parking facility locations; OR 3. RM0.20 per transaction at selected parking facility.
		Replacement cheque fee	Fee imposed to customer due to customer's error	1. Free for: - wrong spelling within the expired date (6 months)

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015



Touch 'n Go Sdn Bhd

Policy Standard Name	TNGSB Fees and Charges
Applicable	All TNGSB Products and Services
Effective Date	14 APRIL 2016

No.	Product	Fees/Charges	Description	Price
				<ul style="list-style-type: none"> - lost in mail within the expired date (6 months) 2. RM5.00 + 6% GST = RM5.30 for: <ul style="list-style-type: none"> - wrong information given by complainer (wrong address or payee name) - invalid cheque (torn, expired cheque or damaged cheque) - change payee name - no bank account - complainer needs relevant details (for cheque cleared)
		Dormant	Inactive card (no usage) for more than twelve (12) consecutive months	RM5.00 + 6% GST = RM5.30 for the first year (after being inactive for more than 12 consecutive months), and RM5.00 for every subsequent six (6)-months + 6% GST = RM5.30
		Bank Draft Fee (For foreigner without local bank account)	Cost of issuing the bank draft	RM7.00+ 6% GST = RM7.42 Note: charges for sending register mail may refer to http://www.pos.com.my

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015

Appendix - Rapidpass Product

No.	Product Name	Validity (Days)	Pricing (RM)	Remark
1.	LRT	30	100	(Discontinued)
2.	LRT	15	60	(Discontinued)
3.	LRT	7	35	(Discontinued)
4.	Integrasi - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	30	150	
5.	Integrasi - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	15	90	
6.	Integrasi - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	7	50	
7.	Integrasi - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	3	25	
8.	Integrasi - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	1	10	
9.	Bas - Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express	30	100	
10.	Bas - Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express	15	60	
11.	Bas - Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express	7	35	
12.	Bas Tempatan	30	40	
13.	Bas Tempatan	15	25	
14.	Bas Tempatan	7	15	
15.	Pelajar Bas (Warganegara) - Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express	30	50	
16.	Pelajar Bas (Warganegara) - Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express	15	30	
17.	Pelajar Bas (Warganegara) - Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express	7	20	
18.	Pelajar bas (Warga Asing) - Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express	30	75	
19.	Pelajar Bas (Warga Asing) - Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express	15	45	
20.	Pelajar Bas (Warga Asing) - Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express	7	30	
21.	Integrasi Pelajar Asing - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	30	125	
22.	Integrasi Pelajar Asing - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	15	70	
23.	Integrasi Pelajar Asing - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	7	45	

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015

Appendix - Rapidpass Product

24.	Integrasi Pelajar Warganegara - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	30	100	
25.	Integrasi Pelajar Warganegara - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	15	60	
26.	Integrasi Pelajar Warganegara - LRT, Bas Utama / Bandar, Bas Tempatan, Bas Rapid Express, Monorail	7	40	

Note: The Malaysian Goods & Services Tax (GST) will be imposed on fees/charges due and payable upon GST implementation and where GST is applicable. It is chargeable to goods and services by the company to customers from 1 April 2015