

## TERMS & CONDITIONS:

### LITRAK Frequent Travellers Programme (LFTP)

1. The programme is valid on usage of Touch 'n Go at **Lebuhraya Damansara - Puchong (LDP)** using Touch 'n Go card including Touch 'n Go Zing Card EXCEPT Touch 'n Go FleetPass cards (BizXS and FleetXS).
2. The programme is also valid for class 1 vehicles only.
3. No registration required for Touch 'n Go users to participate in this programme. However, Touch 'n Go user shall require to register via [MyTouchnGo portal](#) to view rebate entitlements (if any).
4. Touch 'n Go users with 100 or more usage transaction at **Lebuhraya Damansara - Puchong (LDP)** within one (1) calendar month will be eligible for 20% free reload value (rebate) based on total usage amount at the highway for that particular month.
5. Total transaction cannot be carried forward to the following month; and the monthly transaction start from 1<sup>st</sup> date of every month. However, the rebates entitlement for a particular month can be carried forward to the following month for up to maximum 6 (SIX) months.
6. The entitled Touch 'n Go user can start redeem the reload entitlement starting from 15<sup>th</sup> of the following month and can view their transactions and eligibility via [MyTouchnGo portal](#) or walk-in to the appointed redemption counters listed below:
  - a) Pusat Khidmat Pelanggan Plaza Tol Sunway, Lebuhraya Damansara-Puchong (LDP)
  - b) Pusat Khidmat Pelanggan Plaza Tol Bukit Kiara, Lebuhraya SPRINT
  - c) Touch 'n Go Hub at KL Sentral, Bangsar South, Putrajaya and Wisma Nufri, Johor Bahru
7. Rebates entitlement can only be redeemed once at the appointed redemption counter and only the Touch 'n Go card owner is allowed to redeem.
8. The entitled Touch 'n Go user must present the Touch 'n Go card at the appointed redemption counter and the rebates entitlement cannot be transferred to another Touch 'n Go card.

### REDEMPTION COUNTERS:

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|---|--|
| <p><b>PUSAT KHIDMAT PELANGGAN PLAZA TOL PETALING JAYA SELATAN, LEBUHRAYA DAMANSARA-PUCHONG (LDP)</b></p> <p><b>Layby 2, Lebuhraya Damansara - Puchong</b><br/>(Beside LITRAK Head Office / before Petaling Jaya Toll Plaza)</p> <p><u>Operating hours:</u><br/>Monday – Thursday: 8:30 am - 4:30 pm<br/>Friday: 8:30 am - 5:15 pm<br/>Saturday, Sunday &amp; Public Holiday: CLOSED</p> | <p><b>PUSAT KHIDMAT PELANGGAN PLAZA TOL BUKIT KIARA, LEBUHRAYA SPRINT</b></p> <p>Toll Plaza CH 40150<br/>Lebuh Raya Penchala Link<br/>Jalan Kiara<br/>Mont Kiara 50480 KL.</p> <p><u>Operating hours:</u><br/>Monday – Thursday: 8:30 am - 4:30 pm<br/>Friday: 8:30 am - 5:15 pm<br/>Saturday, Sunday &amp; Public Holiday: CLOSED</p> |
| <p><b>TNGSB CUSTOMER EXPERIENCE CENTRE, CEC – BANGSAR SOUTH</b></p> <p>(Previously TNG Hub @ The Sphere)<br/>Ground floor,<br/>Tower 2A, Avenue 5, Bangsar South,<br/>No. 8, Jalan Kerinchi<br/>59200 Kuala Lumpur</p> <p><u>Operating Hours:</u><br/>Monday – Friday: 8:00am to 6:00pm<br/>Saturday: 8:00am to 1.00pm<br/>Sunday &amp; Public Holidays: Closed</p>                     | <p><b>TNGSB HUB – NU SENTRAL</b></p> <p><b>NU Sentral</b><br/>Lot L2.07, Level 2,<br/>NU Sentral Shopping Centre,<br/>No 201, Jalan Tun Sambanthan,<br/>50470 Kuala Lumpur</p> <p><u>Operating Hours:</u><br/>Monday – Friday: 8:30am to 5:00pm<br/>Saturday: 8:30am to 1.00pm<br/>Sunday &amp; Public Holidays: Closed</p>            |

**TNGSB HUB – JOHOR BAHRU**

**Johor Bahru**

Wisma Nufri, No. 12D,  
Jalan Yahya Al-Datar,  
Johor Bahru, Johor

Operating Hours:

Monday – Friday: 8:30am to 5:00pm

Saturday: 8:30am to 1.00pm

Sunday & Public Holidays: Closed

## TERMA & SYARAT:

### LITRAK Program Pengguna Kerap (LFTP)

1. Program ini adalah sah untuk penggunaan Touch 'n Go di **Lebuhraya Damansara – Puchong (LDP)** menggunakan semua kad Touch 'n Go termasuk kad Touch 'n Go Zing KECUALI Kad Touch 'n Go FleetPass (BizXS dan FleetXS).
2. Program ini adalah sah untuk kenderaan kelas 1 sahaja.
3. Pendaftaran tidak diperlukan untuk pengguna Touch 'n Go mengambil bahagian dalam program ini. Walau bagaimanapun, pengguna Touch 'n Go perlu mendaftar di portal [MyTouchnGo](#) bagi melihat kelayakan rebat (jika ada).
4. Pengguna Touch 'n Go dengan 100 atau lebih transaksi penggunaan di **Lebuhraya Damansara - Puchong (LDP)** dalam masa satu (1) bulan kalendar layak untuk mendapat 20% tambah nilai percuma (rebat) berdasarkan jumlah amaun penggunaan di lebuhraya ini untuk bulan tersebut.
5. Jumlah transaksi tidak boleh di bawa ke bulan seterusnya; dan transaksi bulanan bermula dari 1 haribulan setiap bulan. Walau bagaimanapun, kelayakan rebat untuk bulan tersebut boleh di bawa ke bulan hadapan sehingga maksima 6 (ENAM) bulan.
6. Pengguna Touch 'n Go yang layak boleh mula menebus tambah nilai percuma (rebat) bermula dari 15 haribulan bulan seterusnya dan melihat transaksi dan kelayakan melalui portal [MyTouchnGo](#) atau datang sendiri ke kaunter penebusan yang dilantik seperti di bawah:
  - a) Pusat Khidmat Pelanggan Plaza Tol Petaling Jaya Selatan, Lebuhraya Damansara-Puchong (LDP)
  - b) Pusat Khidmat Pelanggan Plaza Tol Bukit Kiara, Lebuhraya SPRINT
  - c) Touch 'n Go Hub at KL Sentral, Bangsar South, Putrajaya and Wisma Nufri, Johor Bahru
7. Kelayakan rebat hanya boleh ditebus sekali sahaja di kaunter penebusan yang dilantik dan hanya pemilik kad Touch 'n Go tersebut dibenarkan untuk membuat penebusan.
8. Pengguna Touch 'n Go yang layak perlu mengemukakan kad Touch 'n Go tersebut di kaunter penebusan yang dilantik dan rebat yang layak tidak boleh di pindahkan ke kad Touch 'n Go yang lain.

### KAUNTER PENEBUSAN:

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| <p><b>PUSAT KHIDMAT PELANGGAN PLAZA TOL PETALING JAYA SELATAN, LEBUHRAYA DAMANSARA-PUCHONG (LDP)</b></p> <p><b>Layby 2, Lebuhraya Damansara - Puchong</b><br/>(Bersebelahan Kompleks Operasi LITRAK / sebelum Plaza Tol Petaling Jaya)</p> <p><u>Waktu Operasi:</u><br/>Isnin – Khamis: 8:30 pagi - 4:30 ptg<br/>Jumaat: 8:30 pagi - 5:15 ptg<br/>Sabtu, Ahad &amp; Cuti Am: TUTUP</p> | <p><b>PUSAT KHIDMAT PELANGGAN PLAZA TOL BUKIT KIARA, LEBUHRAYA SPRINT</b><br/>Toll Plaza CH 40150<br/>Lebuh Raya Penchala Link<br/>Jalan Kiara<br/>Mont Kiara 50480 KL.</p> <p><u>Waktu Operasi:</u><br/>Isnin – Khamis: 8:30 pagi - 4:30 ptg<br/>Jumaat: 8:30 pagi - 5:15 ptg<br/>Sabtu, Ahad &amp; Cuti Am: TUTUP</p> |
| <p><b>TNGSB CUSTOMER EXPERIENCE CENTRE, CEC – BANGSAR SOUTH</b></p> <p>(Terdahulu TNG Hub @ The Sphere)<br/>Ground floor,<br/>Tower 2A, Avenue 5, Bangsar South,<br/>No. 8, Jalan Kerinchi<br/>59200 Kuala Lumpur</p> <p><u>Waktu Operasi:</u><br/>Monday – Friday: 8:00am to 6:00pm<br/>Saturday: 8:00am to 1.00pm<br/>Sunday &amp; Public Holidays: Closed</p>                       | <p><b>TNGSB HUB – KL SENTRAL</b></p> <p><b>KL Sentral Station</b><br/>Lot 17 Departure Hall,<br/>Level 1 KL City Air Terminal,<br/>KL Sentral Station,<br/>50470 Kuala Lumpur</p> <p><u>Waktu Operasi:</u><br/>Isnin – Jumaat: 8:30 pagi to 5:00 ptg<br/>Sabtu: 8:30 pagi to 1.00 ptg<br/>Ahad &amp; Cuti Am: TUTUP</p> |

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Isnin – Jumaat: 8:30 pagi to 5:00 ptg  
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